

BOOKING CONDITIONS

BOOKING

Bookings start from **4 pm** on Saturday / Friday of arrival to **10 am** on Saturday/Friday of departure in peak season.

Short breaks are available out of season. and can start on any day.

PAYMENT

Dates reserved by telephone must be confirmed immediately with a completed booking form and the necessary deposit. We shall not be held responsible for holding any reservation for more than four days without written confirmation and deposit.

The cost of your holiday is payable in full and should be forwarded at least six weeks before your arrival date. We cannot guarantee to hold bookings unless the holiday payments are received, as above.

CANCELLATION

If you cancel your booking you must notify us in writing, in such cases the deposit is forfeited. We endeavour to re-let the cottage, and unless this is successful, the Hirer remains responsible for the balance of the hire. We recommend that you purchase a Holiday Insurance plan when making your deposit.

NUMBER OF GUESTS

All cottages must not be occupied by more persons than specified in the brochure. A couples tariff assumes occupancy of one bedroom. When a couples off peak charge has been paid any increase in occupancy will invoke the full charge. The owners reserve the right to enter the cottages at any reasonable time for the purpose of inspection or maintenance.

CLEANING AND BREAKAGES

The Hirer is expected to leave the accommodation and it's contents in a clean and tidy condition on departure and is liable for any damage done to the property or it's contents. An inventory is provided and the Hirer is required to pay the cost of replacement/ lost items.

LINEN

All bed linen is provided (except for cots). Bath & Hand towels not provided.

COMPLAINTS

If in the opinion of the Hirer, there are grounds for complaint, this should be brought to the attention of the owner immediately it is apparent. No complaint or recompense will be entertained at the end of the holiday, or when the Hirer has returned home.

PETS

Pets are allowed at the discretion and by prior arrangement of the management and are subject to a **£10 surcharge per pet, per week**.

ELECTRICITY

An allowance of £10 pw is provided, extra power is paid for locally(short breaks pro-rata). The Barn all power is provided.

CREDIT CARDS

We regret that Symondsdwn Cottages does not have the facilities to accept payment by credit card.

SINGLE SEX GROUPS / NEW YEAR BOOKING

Any cottage booked by a single sex group or a New Year booking is subject to a £100 returnable deposit

We hope you will enjoy your stay at Symondsdwn Cottages ,if you require any assistance or any more information please do not hesitate to contact us.



BOOKING FORM

NAME

ADDRESS

POST CODE TELE No.

COTTAGE REQUIRED E-mail.....

ARRIVAL DATE No. OF NIGHTS
(after 4 pm)

DEPARTURE DATE No. OF ADULTS
(by 10 am)

No. OF CHILDREN

ANY SPECIAL REQUIREMENTS

cot (no linen) / high chair free . **There is a £10 charge per pet,per week if allowed by the management**

I ENCLOSE AS A DEPOSIT, BEING 1/3 THE TARIFF (BALANCE DUE 6 WEEKS BEFORE ARRIVAL) OR FULL AMOUNT IF LESS THAN 6 WEEKS TO BOOKING

HOW DID YOU HEAR OF US

I HAVE READ AND AGREE TO ABIDE BY THE CONDITIONS OF HIRE AND TARIFF AS DETAILED OPPOSITE.

SIGNATURE DATE

PLEASE MAKE CHEQUES PAYABLE TO **S & J HYNDS** or

AND FORWARD TO :-
SYMONDSDOWN COTTAGES
WOODBURY LANE
AXMINSTER
DEVON
EX13 5TL

By bank transfer to
Sort code 40 08 38
Account 11121480
Account name S&J HYNDS
BIC HBUKGB4117E
IBAN GB19HBUK40083811121480